

29101 Health Campus Dr.  
Bldg. 2, #300  
Westlake, Ohio 44145  
www.laserandskinsurgerycenter.net  
(440) 871-0816 F  
(440) 871-9832  
(800) 884-6084



THE  
Laser & Skin Surgery  
CENTER

Renuka Diwan, M.D.

*Thank you for choosing our office for your care. Enclosed is a brochure that will introduce you to Dr. Diwan and the services that are offered. On the reverse of the brochure are some general directions to help you locate our office. You will also find forms for you to complete at home and bring with you for your visit. Please bring a photo ID. Due to FTC regulations, we will not be able to see you without it. If your visit is cosmetic and requires a pre-payment, be sure to note the date on the enclosed pre-payment letter.*

***Please Note:*** *Please refrain from bringing young children to your appointment. Interruptions and distractions by the predictable and unpredictable nature of a child's needs make it difficult to perform a thorough consultation or procedure. Our staff cannot provide child supervision. Please find child care for your child outside our office. You will not be seen if you have a young child with you. Our experience over the years has led us to arrive at this policy and we appreciate your cooperation.*

*Our office is situated in a pet-free building. Please leave your pets at home, with the exception of a seeing-eye dog.*

*If we can assist you further in any way, please contact one of our office associates at 440-871-9832. Should you need to change your appointment, please give us 48 hours' notice. We need timely notification to accommodate other patients.*

*Without a notice of 2 business days for a cancellation, you will be charged \$50.00. After your visit we would appreciate any comments, for they allow us to improve our services. We look forward to seeing you.*

*Sincerely,*

*The Laser & Skin Surgery Center*

29101 Health Campus Dr.  
Bldg. 2, #300  
Westlake, Ohio 44145  
www.laserandskinsurgerycenter.net  
(440) 871-0816 F  
(440) 871-9832  
(800) 884-6084



THE  
*Laser & Skin Surgery*  
CENTER

*Renuka Diwan, M.D.*

**PATIENT CONSENT FOR USE AND DISCLOSURE  
OF PROTECTED HEALTH INFORMATION**

With my consent, The Laser & Skin Surgery Center may use and disclose protected health information (PHI) about me to carry out treatment, payment and healthcare operations (TPO). Please refer to The Laser & Skin Surgery Center's Notice of Privacy Practices, available in the office or on the website, for a more complete description of such uses and disclosures.

I have the right to review the Notice of Privacy Practices prior to signing this consent. The Laser & Skin Surgery Center reserves the right to revise its Notice of Privacy Practices at any time. A revised Notice of Privacy Practices may be obtained by forwarding a written request to Privacy Officer at *29101 Health Campus Dr., Ste. 300, Westlake, OH. 44145*

With my consent, The Laser & Skin Surgery Center may call my home or other designated location and leave a message on voice mail or in person in reference to any items that assist the practice in carrying out TPO, such as appointment reminders, insurance items and any call pertaining to my clinical care, including laboratory results among others.

With my consent, The Laser & Skin Surgery Center may mail to my home or other designated location any items that assist the practice in carrying out TPO, such as appointment reminder cards and patient statements as long as they are marked Personal and Confidential.

I have the right to request that The Laser & Skin Surgery Center restrict how it uses or discloses my PHI to carry out TPO. However, the practice is not required to agree to my requested restrictions, but if it does, it is bound by this agreement.

By signing this form, I am consenting to The Laser & Skin Surgery Center's use and disclosure of my PHI to carry out TPO.

I may revoke my consent in writing except to the extent that the practice has already made disclosures in reliance upon my prior consent. If I do not sign this consent, The Laser & Skin Surgery Center may decline to provide treatment to me.

\_\_\_\_\_  
Signature of Patient or Legal Guardian

Date \_\_\_\_\_

\_\_\_\_\_  
Print Name of Patient or Legal Guardian

**RENUKA DIWAN, MD  
REGISTRATION FORM**

Name \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Home Phone (\_\_\_\_) \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_

Cell Phone (\_\_\_\_) \_\_\_\_\_ Driver's License # \_\_\_\_\_

**(REQUIRED)**

Date of Birth \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_ SS# \_\_\_\_\_

Can we leave messages on an answering machine? \_\_\_ Yes \_\_\_ No

Preferred mode of contact? \_\_\_ Home \_\_\_ Cell

Lab results may be relayed to: Myself \_\_\_ Spouse \_\_\_ Voicemail \_\_\_ other \_\_\_\_\_

Due to privacy laws. We are required to verify your identity when you receive a call from a member of our staff to notify you of test results. You will be asked for your driver's license number for this purpose.

We occasionally offer promotions on cosmetic services and free skin cancer screenings. If you would like to be notified of promotions and events **please "like" us on Facebook**. You can also access your medical records electronically. If you are interested in doing so, please provide your email address and add [lassc@sbcglobal.net](mailto:lassc@sbcglobal.net) to your "accept" list.

Your email address \_\_\_\_\_

\*Ethnicity: Hispanic or Latino \_\_\_ Not Hispanic or Latino \_\_\_ Prefer not to answer \_\_\_

\*Race: White \_\_\_ Other (please specify) \_\_\_\_\_

\*Preferred language spoken at home \_\_\_\_\_

\*Required by Affordable Healthcare Act

Occupation: \_\_\_\_\_ Level of Education: \_\_\_\_\_

Employer: \_\_\_\_\_

Employer's Phone Number: \_\_\_\_\_

Single \_\_\_ Married \_\_\_ Divorced \_\_\_ Separated \_\_\_ Widowed \_\_\_

Spouse/Partner's Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Mother's Maiden Name: \_\_\_\_\_

Referred By: \_\_\_\_\_

Primary Care Physician: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

Preferred Pharmacy: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

**CONTINUED ON BACK**

EMERGENCY CONTACT---**REQUIRED**

Name (**OTHER THAN YOURSELF**) \_\_\_\_\_  
Home Phone ( ) \_\_\_\_\_ Work Phone ( ) \_\_\_\_\_  
Cell ( ) \_\_\_\_\_  
Relationship to patient? \_\_\_\_\_  
Address same as Patient? \_\_\_yes \_\_\_no

Do you have a living will/advance health care directive? \_\_\_\_\_  
If yes, please give us information necessary for your care in case of emergency. \_\_\_\_\_

PRIMARY INSURANCE

Insured's Name \_\_\_\_\_ Relation to Patient \_\_\_\_\_  
Insured's SS# \_\_\_\_\_ Insured's Date of Birth \_\_\_\_\_  
Insurance Company Name \_\_\_\_\_  
Policy/ID# \_\_\_\_\_ Group Number \_\_\_\_\_

SECONDARY INSURANCE

Insured's Name \_\_\_\_\_ Relation to Patient \_\_\_\_\_  
Insured's SS# \_\_\_\_\_ Insured's Date of Birth \_\_\_\_\_  
Insurance Company Name \_\_\_\_\_  
Policy/ID# \_\_\_\_\_ Group Number \_\_\_\_\_

Do you have coverage through a Group Health Plan through your current or former employer, of the current or former employer of a spouse or family member? If so, how many employees work for the employer providing coverage?  
More than 20? \_\_\_yes \_\_\_no More than 100? \_\_\_yes \_\_\_no

Do you currently have COBRA? \_\_\_\_\_

Are you in Hospice? \_\_\_\_\_

**PAYMENT POLICY:** Due to greater costs incurred by seeing an out-of-network physician, it is your responsibility to confirm that Dr. Diwan is an in-network physician for your health plan, with your insurance company. For your convenience, our office will file claims with your insurance company for covered services. Payment for any services that are not paid by your insurance company are your responsibility. **Office co-pays and deductibles are due at the time of the visit.** If your insurance requires you to have a referral for seeing a specialist, please obtain a referral from your primary care doctor prior to your appointment with Dr. Diwan. Failure to do so will result in lack of insurance coverage and you will be responsible for our charges. There is a \$10.00 fee for completion of any additional insurance forms that you wish to submit. There will be a \$50.00 charge if you do not show for an appointment without notification 48 hours in advance. There will be a \$100.00 no-show charge incurred for a laser treatment and a \$600.00 charge for a missed Sculptra appointment.

I UNDERSTAND that there is a \$25.00 charge for **returned checks**.

Payment for **services not covered by insurance** is required at the time of your visit. You will be asked to sign an Advanced Beneficiary Notice form for services that we believe will not be covered by Medicare, if applicable.

I AGREE that in the event my account is turned over to a collection agency or an attorney, for collection of unpaid balances, I will be responsible for all **additional costs** incurred in the collection of my debt.

I authorize the **release of medical information**, including pathology slides, necessary for treatment and to process this claim, and also authorize payment of medical benefits to the physician.

Please refrain from bringing young children to your appointment. Interruptions due to a child's needs distract from consultations and procedures. Our staff cannot provide supervision for children. Please find child care outside our office. Our experience over the years necessitates this policy and we appreciate your cooperation. Our office is in a pet-free building. Please leave your pet at home (with the exception of a seeing-eye dog).

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Aesthetic Patient Self-Assessment**

Please complete this questionnaire to help us better understand your history, preferences, and concerns with respect of aesthetic treatments and procedures. Your responses will help us identify and recommend the most appropriate treatments and procedures for you.

**Contact Information:**

Name: \_\_\_\_\_

Please indicate your preferred method of contact: Cell Phone \_\_\_\_\_ Home Phone \_\_\_\_\_ E Mail \_\_\_\_\_

1. What is the main reason you came in for this consultation?

\_\_\_\_\_  
\_\_\_\_\_

2. What aesthetic treatments and procedures, if any, have you had in the past?

\_\_\_\_\_  
\_\_\_\_\_

3. If you have previously had any aesthetic treatments or procedures, were you pleased with the outcome?

\_\_\_\_ Yes \_\_\_\_ No

If no, what way were you dissatisfied?

\_\_\_\_\_  
\_\_\_\_\_

4. Do you have any concerns about aesthetic treatments or procedures?

\_\_\_\_ Yes \_\_\_\_ No

If yes, please identify your concerns:

\_\_\_\_\_  
\_\_\_\_\_

5. Please indicate your opinion on the following statement:

I would prefer correcting my facial wrinkles and lines with a product that does not contain animal-derived ingredients. Please check your response.

\_\_\_\_ Yes \_\_\_\_ No \_\_\_\_ Not sure. I would like to discuss.

## Facial Anatomic Representation

With respect to facial aesthetics, please highlight those areas of the face that bother or trouble you. In the boxes provided, please rate these areas on a scale of 1 to 5 (1 being least bothersome, 5 being most bothersome). Feel free to draw on the chart to identify any other facial concerns.

Forehead

Frown lines

Freckles and pigmentation

Excess Skin

Blood vessels

Crow's feet

Dark Circles/Wrinkles/Bags

Scarring

Nasolabial folds (Nose-to-mouth lines)

Vertical lip lines (smokers' lines)

Oral commissures (Corner-of-the-mouth lines)

Large pores, poor skin texture, & fine lines

Marionette lines (Mouth-to-chin lines)

Jowls

Thank you for completing this questionnaire.

Sagging or Fullness of Neck

### **Aesthetic Products, Treatments, and Procedures**

Please let us know which of the following aesthetic products, treatments, and procedures interest you. Please check all that apply.

- |                                                                     |                                                            |
|---------------------------------------------------------------------|------------------------------------------------------------|
| <input type="checkbox"/> Skin rejuvenation                          | <input type="checkbox"/> Professional skin care products   |
| <input type="checkbox"/> Topical wrinkle treat                      | <input type="checkbox"/> Liver spot/Age spot correction    |
| <input type="checkbox"/> Microdermabrasion                          | <input type="checkbox"/> Sunscreen Advice                  |
| <input type="checkbox"/> Dermal fillers (Restylane, Juvederm, etc.) | <input type="checkbox"/> Facial plastic surgery            |
| <input type="checkbox"/> Botulinum toxin A                          | <input type="checkbox"/> Leg vein correction               |
| <input type="checkbox"/> Acne scar treatment                        | <input type="checkbox"/> Hair removal                      |
| <input type="checkbox"/> Chemical peels                             | <input type="checkbox"/> Facial vein correction or removal |
| <input type="checkbox"/> Laser resurfacing                          | <input type="checkbox"/> Liposuction/Body contouring       |
| <input type="checkbox"/> Laser treatments                           | <input type="checkbox"/> Eyelash enhancement               |
| <input type="checkbox"/> Professional skin-care products            |                                                            |
| <input type="checkbox"/> Other (please specify): _____              |                                                            |
|                                                                     | _____                                                      |



*Cancellation Policy  
Cosmetic Visits*

*Our office policy for cancellations or re-scheduling of appointments requires that patients give us at least two business days' notice. This allows us time to accommodate another patient and make the best use of our appointment times. Without a two day notice, there will be a \$50.00 cancellation charge.*

*For certain specific procedures requiring special preparation or equipment, cancellation fees are higher due to the cost of such equipment. You will be informed of the cancellation fee for such appointments.*

*I, \_\_\_\_\_, understand that if I cancel or re-schedule an appointment with less than two business days' notice, I will be charged a \$50.00 cancellation fee.*

*Signed* \_\_\_\_\_

*Print* \_\_\_\_\_

*Date* \_\_\_\_\_